

INDIAN RIVER SHORES PUBLIC SAFETY DEPARTMENT

Mission Statement: In partnership with the community, the Indian River Shores Public Safety Department will continuously provide quality police, fire and EMS services. We will be community oriented and committed to
“Courtesy and Excellence.”

The September hurricanes impacted the Public Safety Department significantly. In order to prevent loss of life and property, the Department maintained a strong presence in the community, and was actively involved in a vast array of emergency activities. This included resident evacuations, securing Town documents and buildings, coordinating activities with the Emergency Operations Center, implementing the County road-blocks, and patrolling the Town to guard against the loss of property. The Department also cleared road hazards and debris. Importantly, there were no injuries reported due to the storms, and no crimes occurred.

During 2004, Public Safety responded to 1,605 calls for service, 62% police related, 10% fire related, and the remaining 28% medical assistance requests. The Department transported 286 patients to Indian River Memorial Hospital. Officers administered 130 blood pressure checks to residents at the Public Safety Building.

The Department's medical services program is a critical component of Public Safety's commitment to maintaining the quality of life of our residents. This program provides for continuous EMS coverage to our community, utilizing ten paramedics and twelve emergency medical technicians. The typical response time to an emergency medical call is under five minutes which is particularly important for any heart related problems. Both ambulances are equipped to provide advanced life support with a full complement of medications, electrocardiogram capabilities, IV fluids, oxygen therapy, trauma kits, etc.

The Department offers three medically oriented programs which are provided free-of-charge to all Town residents. *File of Life* assures current medical histories are available when EMT's respond to an emergency call. *Are You OK?* makes a daily telephone call to residents living alone to confirm their well-being. *No Loves Lost* facilitates the safe return to home of a memory impaired person who gets confused or lost when away from a familiar residence. Call Public Safety or access the website www.irshorespsd.com for additional information on these programs.

The Department continues to benefit from an active and dedicated Retired Seniors Volunteer Program with 22 residents contributing over 4,500 hours annually fulfilling such tasks as beach/boat/bike patrols, resident communications, etc. Thank you for your continued support. Your Public Safety Department will continue to make every effort to ensure a safe and secure environment for our residents and business community.